

YAMAHA MOTOR EUROPE N.V.

NIEDERLASSUNG DEUTSCHLAND,
GESCHÄFTSBEREICH ROBOTIK



JOB PROFILE

JOB TITLE FIELD SERVICE TECHNICIAN (M/F) / FACTORY AUTOMATION (FA)

MAIN TASKS

(SPECIFIC JOB OBJECTIVES)

- Technical training for distributors & customers
- Responsible for the maintenance and service work
- Main contact for distributors & customers on all technical issues
- Close collaboration with colleagues in sales
- Documentation of activities
- Inventory control and spare parts
- Preparation of the exhibition and participation as an explanatory person

Future expectations

(as soon as the position holder gets into his own area of responsibility.)

- Planning the education for distributor
- Sharing information / feedback between Europe and Japan (designer, customer support division)
- Improvement of service flow / structure
- Evaluation of peripheral equipment such as vision system
- Design of demonstration unit

TEAM WORK

Closely working together with:

Company internal

- Other Field Service Technicians
- Back Office
- Area Sales Managers

Customer side

- Engineers in distributors
- Sales in distributors

Hansemannstrasse 12
41468 Neuss
Deutschland
P.O. Box 210206
Niederlassungsleiter: Yasushi Miyake
Tel. +49(0)2131-2013520
www.yamaha-motor-robotics.eu
Stadtsparkasse Düsseldorf
IBAN: DE14300501101006007817
BIC: DUSSEDEDDXXX
Amtsgericht Neuss, HRB 18872
USt-IdNr.: DE169910561

Yamaha Motor Europe N.V.
Aktiengesellschaft niederländischen
Rechts, Sitz: Schiphol-Rijk (Niederlande)
Handelsregister der niederländischen
Handelskammer Nr.: 34084613
Vorstand: Eric R. de Seynes
(Vorsitzender), Yuki Doi
Vorsitzender des Aufsichtsrats:
Radboud L.J.M. Molijn



TRAVEL

Average travel frequency:

About 20 %

Activities outside of the office at the customer side will be the main part of the job.

However, depending on circumstances and project status, the amount of office work may vary.

On-the-job training:

It will be provided from Japanese HQ via online.

Business travel destinations:

Mostly in German speaking countries (DACH-region), but also in EMEA countries.

PLACE OF CONTRACT

NEUSS / NRW

WORK BASE

NEUSS / NRW

DATE OF EMPLOYMENT

ASAP

REQUIREMENT PROFILE

Education

University degree or vocational training

(Technical background welcome, but not a must)

Candidates as graduates of vocational training or University are welcome.

Professional experience

„MUST HAVE“-SKILLS

- Experience in dealing with industrial robotics

„NICE TO HAVE“-SKILLS

- Experience in dealing with PLC(Programmable Logic Controller)
- High technical affinity

(A technical background is not necessary. However, those colleagues who have recently joined the company have previously received some form of technical training. Therefore, a technical background would be desirable / advantageous. Moreover, it is important that the position holder is “willing to learn, has no problems with a high travel frequency, and is a good team player.”)

Languages

German: Mother tongue or business fluent

English: business fluent

Further European languages very advantageous

Soft skills

- Strong intercultural and communication skills
- High willingness to travel
- Logical approach skill, well controlled emotions
- Strong sense of responsibility
- Ability to work independently, as well as in close cooperation with a team
- Good planning, organizational, time management
- High level of self-motivation

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Miscellaneous

The position holder should be flexible and self-motivated.

The position is not limited to European candidates. However, in case that a candidate only has a temporary visa, this has to be discussed beforehand.

Contact: HR division info-ymeim@yamaha-motor.de